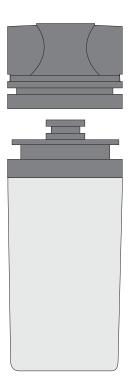


# Installation Instructions

# WHAT TO KNOW BEFORE INSTALLATION

- The entire ScaleSafe Home unit must be protected from freezing and direct sunlight.
- Observe the maximum pressure for the unit which is 80 psi. If pressure exceeds 80 psi, use a pressure regulator.
- Only use cold water with your unit. The temperature should not exceed 85° F.
- Water flow direction is located on the top of the unit (by in & out or arrow). Make sure the water is flowing in the proper direction.
- Prefiltration is recommended. We recommend the 3/4" RUSCO Spin-Down Filter with 140 mesh screen.



# **INSTALLATION SPECIFICS**

- Turn off water before installation of the new unit or refill.
- Install unit in water line at entry point of home or before water heater using T-Valves before and after the unit. Be sure to mount the unit as far away as possible from any device which might cause a distortion of the venturi.
- A mounting bracket is supplied with your unit. Always be certain that you securely mount the unit using the bracket as the pipe may not support the unit without it.
- The dispenser head must be mounted horizontally so that the cartridge is directly below the dispenser head.
- For refills, twist the cartridge counter clockwise. Pull down carefully away from dispenser head. Place new cartridge into rectangular opening in dispenser head and turn clockwise until it locks. Label should face outward so that you can see the refill indicator line.
- Do not use tools to tighten cartridge into dispenser head. Hand tighten only.



# **TROUBLESHOOTING**

#### IF TOO MUCH PRODUCT IS BEING USED:

- Check all toilets, sinks and shower heads for leaks. An extremely low flow of water could cause too much of the product to be dispensed.
- If the water usage is frequently on/off as opposed to a continual flow, it is possible to get some distortion of the venturi, resulting in use of too much product.
- Water used upstream of the unit may siphon product out of the unit. Installing a check valve before the inlet side of the unit will solve this problem.

#### IF TOO LITTLE PRODUCT IS BEING USED:

• Venturi holes may become clogged from foreign material. Turn off water supply and relieve the water pressure by turning on outlet downstream of the unit. Remove the cartridge housing and clean the two small feed holes in the bottom of the dispenser head. Turn on water supply and two small streams of water should be visible from the dispenser head. Replace the cartridge and resume use.

# ENLARGEMENT OF VENTURI HOLES OR FAILURE TO FOLLOW INSTALLATION INSTRUCTIONS WILL VOID WARRANTY

### **WARRANTY INFO**

Webb Supply Company warrants that products manufactured by The Company when properly installed, maintained, and used for its intended purpose, shall be free from defects in materials and workmanship for one year from date of invoice. The Company's obligation under this warranty shall be limited to replacing or repairing the part at The Company's option. The Company shall not be responsible for the removal or reinstallation of product or part, and such product or part must be returned freight prepaid by customer. The liability of The Company under this warranty for any loss or damage to the equipment or to persons or property allegedly caused by the equipment whether based on contract, strict tort liability, negligence, or warranty, shall not in any case exceed cost of correcting defects in the equipment as herein provided and upon the expiration of the warranty period all such liability shall terminate.

Webb Supply Company, Inc. shall, in no event, be liable or responsible for consequential, incidental, indirect, or special damages resulting from or related in any manner to any product or parts thereof manufactured and sold by The Company. The foregoing warranty is exclusive and in lieu of all other warranties of quality whether written, oral, express or implied, including, but not limited to, any warranty of merchantability of fitness for a particular purpose.